



FOR IMMEDIATE RELEASE

CO-NEXUS CXM JOINS THE MITEL MiSN NETWORK

Houston, Texas – April 28, 2005: Co-nexus and Mitel Networks today announced that the Co-nexus CXM software suite has joined the Mitel MiSolutions Network (MiSN). The integration of CXM to the Mitel line of communication platforms provides call centers powered by Mitel technology to now implement award winning CXM software for agent training, quality assurance and improving customer satisfaction.

The MiSolutions Network (MiSN) is a program developed by Mitel for third parties, including end-user companies, who want access to development tools and support services for integration to our award-winning range of IP communication devices. End users need the flexibility to develop solutions that best fit their operational needs. Mitel has a broad range of applications and services to address customer requirements; and, together with the MiSN program, we are pleased to ensure an even wider selection of products and services for our customers. The MiSN program provides access to software development kits for open and industry standard as well as proprietary (MITAI) application programming interfaces and data services. The different levels offer various benefits to members. Level 1 and 2 members are supported by a dedicated marketing team and are provided access to Mitel technology via the MiSN program. Co-nexus is a Level 2 member.

Co-nexus Inc., headquartered in Houston, Texas is one of the nation's leading providers of call logging and quality monitoring solutions for contact centers. The CXM software suite includes phone recording, recording of PC activity, grading software, coaching software and customer satisfaction surveys. Hundreds of leading companies across the US utilize CXM for quality assurance and to improve customer service levels. Co-nexus has recently added IVR, Agent Call Control, Screen Pop and Customer Survey software to the CXM software suite.

For more information about CXM technology visit www.4cxm.com.

Mitel is a leading global provider of enterprise and small business communications solutions and services. The company focuses on blending powerful infrastructure with an intuitive human interface to deliver the benefits of voice, video and data convergence to the user.

Mitel's broad portfolio of solutions provide advanced voice, video and data communications platforms, desktop phones and Internet appliances, intuitive applications for customer relationship management and mobility, messaging and multimedia collaboration. Through best-in-class strategic relationships Mitel can offer businesses the choice and flexibility of an end-to-end converged Local Area Network or seamless interoperability with any existing infrastructure. Mitel is headquartered in Ottawa, Canada. For more information about Mitel visit their corporate website at www.mitel.com.

CONTACT: Brian Daily
 Co-nexus CXM VP Marketing
 713.934.3902