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FOR IMMEDIATE RELEASE

**Co-nexus, Inc. Receives *Customer Inter@ction Solutions*[®] Magazine's
"Product of the Year" Award for 2005**

CXM Version 4.0 Honored for Outstanding Innovation

HOUSTON, TEXAS (DECEMBER 16, 2005) — Co-nexus, Inc. announced today that Technology Marketing Corporation (TMC[®])'s *Customer Inter@ction Solutions*[®] magazine (www.cismag.com) has named CXM V4.0 as a recipient of a 2005 Product of the Year Award. *Customer Inter@ction Solutions* has been the leading publication in the CRM, call center and teleservices industries since 1982TM.

CXM is a comprehensive suite of quality monitoring products from Co-nexus. The CXM product suite includes modules for call recording, VoIP recording, screen capture, performance evaluation, agent training, customer satisfaction surveys and speech analytics. The company recently released its CXM Version 4.0.

"The outstanding innovation of the Co-nexus CXM V4.0 offering is best exemplified by the enhancement to supervisor – agent communication," said Robert Irvin Co-nexus, Inc President and CEO. Not only does CXM include monitoring, evaluating and training tools but it also includes an Agent Portal component that serves as the call center agents' virtual classroom. With CXM V4.0 agents are empowered with immediate feedback from their supervisors as well as all of their training materials."

"Each year *Customer Inter@ction Solutions* magazine bestows its Product of the Year awards on companies that have demonstrated excellence in technological advancement and application refinements. Co-nexus, Inc. has demonstrated to the editors of *Customer Inter@ction Solutions* that its products or services have gone the extra mile to help improve both the customer experience and the ROI for the companies that use them," said Nadji Tehrani, Executive Group Publisher and Editor-in-Chief of *Customer Inter@ction Solutions*.

The Product of the Year Award winners for 2005 will be highlighted in the January and February 2006 issues of *Customer Inter@ction Solutions* magazine.

About Co-nexus, Inc.

Co-nexus, Inc. is a privately held company based in Houston, Texas. We strive to develop a comprehensive suite of call logging and quality monitoring products that are easy to use, competitively priced and customizable to fit the needs of the small to medium size call center. Our customers are our partners and we are committed to providing the highest level of service and support to each of them. For more information visit the Co-nexus CXM website at www.4cxm.com.

About TMC®

Celebrating more than 30 years as a leading publisher, Technology Marketing Corporation (TMC®) publishes *Customer Inter@ction Solutions*® and *INTERNET TELEPHONY*® magazines, Web portal TMCnet.com, and the online publications SIP™, Speech-World™, VoIP Developer™, WiFi Telephony™, WiMAX™, Alternative Power™ and BiometriTech™. TMC® is also the first publisher to test new products in its own on-site laboratories, TMC® Labs. TMC® produces INTERNET TELEPHONY® Conference & EXPO, VoIP Developer Conference™ and Global Call Center Outsourcing Summit™. TMC offers live and online certification programs through TMC University. TMCnet.com publishes more than 14 online newsletters. Visit www.tmcnet.com for details.