

FOR IMMEDIATE RELEASE

Co-nexus Media Contact:
Brian Daily
VP Marketing
713.934.3902



**CO-NEXUS, INC. ANNOUNCES CONTRACT WITH H-GAC
FOR RECORD AND PLAYBACK SYSTEMS**

Houston, Texas – May 1, 2006: Co-nexus, Inc. today announced that it has entered into a contract with the Houston-Galveston Area Council of Governments (H-GAC) to provide the Co-nexus CXM call recording and playback system to H-GAC members. The H-GAC contract number is RP05-06.

The H-GAC Cooperative Purchasing Program provides purchasing services to local government agencies and certain non-profit organizations. The H-GAC establishes contracts with vendors for certain products and services commonly sought after by the agencies and organizations. Products offered through the H-GAC Program have been subjected to either the competitive bid or competitive proposal format based on Texas statutes for Councils of Governments under the Local Government Code Chapter 252. This process ensures that public agencies receive “most favored customer” pricing from vendors. Through the competitive proposal process the Co-nexus, Inc. CXM solution was awarded an H-GAC contract (RP05-06) effective May 1, 2006 – April 30, 2008.

The H-GAC Cooperative Purchasing Program has been serving local governments for more than 32 years--beginning in 1973. From coast-to-coast, Program participants include 1,600+ local governments, state agencies, and qualifying non-profit corporations that provide one or more governmental functions and services. The program was established pursuant to the Texas’ “Interlocal Cooperation Act” that allows governmental and qualifying non-profit entities to use the Act to obtain commonly needed services—including purchasing. H-GAC conforms to the requirements of Texas statutes that are applicable to competitive bids (IFBs) and competitive proposals (RFPs). No product or service is offered by H-GAC that has not been subjected to either a competitive bid or competitive proposal process. Benefits of the Program include expedited procurement, volume purchasing discounts, on-duty professional staff assistance, research and development of technical specifications, and contract administration.

Co-nexus, Inc. is the developer and installer of the award winning CXM recording suite of products. CXM offers modules for call recording, PC recording, agent performance evaluation, agent coaching and customer satisfaction surveys. CXM is utilized by organizations for quality monitoring, training, order verification, dispute resolution and minimization of liability. CXM is scalable solution that can be configured to record all calls, record a sampling of calls, record calls on demand and/or record predetermined calls based upon phone or data system rules.

Co-nexus, Inc., headquartered in Houston, Texas is one of the nation's leading providers of call logging and quality monitoring solutions. Co-nexus installs and maintains its CXM software suite across the State of Texas and throughout the United States. The Co-nexus representative for the H-GAC contract is Dawn Small and she can be reached at 713.934.3923 or dawn.small@co-nexus.com.

For more information about the H-GAC Cooperative Purchasing Program or to become a Program Participant go to www.hgacbuy.org or call 800.926.0234.

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